

Programs to meet your needs

We offer a broad range of programs to satisfy your needs.

- Case management
- Disease management
- Health promotion activities



**Need help or have questions?
Do not wait. Call today!**

We can help you fill out the application, answer your questions, and streamline the whole process for quick enrollment.

To learn more, just call **Member Services at 1-888-247-4641.**

For hearing impaired, please call the New York State Relay telephone number at **1-800-662-1220.**

ExcellusBCBS.com

**Call: 1-888-247-4641
TTY/TDD: 1-800-662-1220**

To learn more about applying for health insurance, including Medicaid, Child Health Plus, Essential Plan and Qualified Health Plans through NY State of Health, The Official Health Plan Marketplace, visit nystateofhealth.ny.gov or call 1-855-355-5777.



Excellus BlueCross BlueShield is a nonprofit licensee of the Blue Cross Blue Shield Association.

Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意：如果您说中文，我们可为您提供免费的语言协助。请参见随附的文件以获取我们的联系方式。



Everybody Benefits

YOUR CHILD CAN HAVE HEALTH INSURANCE

Free or low cost health insurance for your children!

Child Health Plus is a New York State sponsored health insurance program that offers coverage to children up to age 19.

Coverage and value

Your child will receive health care at a low premium cost, or no cost at all, depending on your household size and income level. Child Health Plus covers services like:

- Regular well child doctor check-ups and immunizations
- Inpatient hospital care
- Prescription and nonprescription drugs if ordered by a licensed provider
- Routine, preventive and emergency dental care

Check out the benefit summary for additional services.

With Child Health Plus, you and your family will receive services from your primary care provider (PCP). If, in some cases your PCP cannot provide the health care you need, they will refer you to see another doctor.

Enrolling in Child Health Plus

There are some eligibility requirements that need to be met in order to enroll. Just give us a call at the number listed to find out more. Here is a quick look at the requirements.

Your child may be eligible for Child Health Plus if:

- your child is a New York State resident
- your child is less than 19 years of age
- your child is not eligible for Medicaid
- your child does not have other health insurance or access to the public employees' New York State Health Insurance Program, NYSHIP

BENEFIT SUMMARY*

Type of Care	Benefit	Coverage**
Doctor's Care and Preventive Care	Office visits and treatment by your Primary Care Physician (PCP)	Covered in full
	Office visits and treatment by a specialist (authorized by your PCP)	Covered in full
	Telemedicine and telehealth visits	Covered in full
	Allergy tests and allergy injections	Covered in full
	Immunizations	Covered in full
	Well-child visits	Covered in full
Hospital Inpatient	365 days of room and board, including ancillary charges	Covered in full
	Inpatient surgical care by a physician	Covered in full
	Physician visits	Covered in full
Outpatient Services	Outpatient surgery	Covered in full
Emergency Care	Emergency care	Covered in full
	Emergency transportation	Covered in full
	After hours in PCP's office	Covered in full
	Freestanding urgent care center	Covered in full
Behavioral and Mental Health and Substance Use Disorder Services	Inpatient Services	Covered in full
	Outpatient Services	Covered in full
Other Services	X-ray (including MRA, MRI, CAT, and PET scans)	Covered in full
	Laboratory and pathology	Covered in full
	Chemotherapy and radiation therapy	Covered in full
	Home health care visits in lieu of hospitalization – maximum of 40 visits per calendar year	Covered in full
	Diabetic supplies	Covered in full
	Medical supplies	Covered in full
	Routine, preventive and emergency dental care	Covered in full
	Orthodontic services for severe physically handicapping malocclusion (with prior approval)	Covered in full
	Eye exams and eye glasses (restrictions may apply)	Covered in full
	Prescription and non-prescription drugs if ordered by a licensed provider	Covered in full

Note: All care must be medically necessary and where appropriate; referrals are required for specialty care

* Not a complete list of benefits. Benefits are outlined fully in the subscriber contract or member handbook

**Benefits subject to New York State mandates

For more information or to apply:
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or TTY: 1-800-662-1220